

Depo Provera Injection: Student information

If you have received Depo Provera in the past and wish to have ASU Student Health Service administer the injection listed below are FAQ and criteria for administration.

- **Eligibility:** As per all of ASU Health Services, we serve **all full time students (9 or more hours)** and all other students who have paid the per semester student health service fee (this is not the same as purchasing insurance.)
- **Prescription:** **A prescription is required** for the medication to be dispensed. Some gynecology offices have the medication in their office and you may not be familiar with obtaining the medication from a pharmacy. The prescription is not the same as a reminder of when the next dose is due. You may choose to purchase your medication from ASU pharmacy (located within ASU Health Service) or from any local pharmacy. Remember we do not file insurance, but the local pharmacies have this option.
 - **Cost of medication at ASU Student Health Pharmacy: \$ varies.** It is possible that we will not always carry Depo Provera in our limited pharmacy d/t excessive cost. As stated above, you are permitted to obtain the medication from a pharmacy outside of Student Health and bring it to Student Health for us to administer the med. If you obtain the medication from our pharmacy please note that we do not file insurance. We can give you the information that you will need to file this yourself, if you wish. We accept cash or checks for payment. The students also have the option of charging purchases to their student account (This is the same account that tuition goes on.) Know that this account has to have a \$0.00 balance prior to students registering for classes and prior to receiving end of the semester grades. If students have an Express Account set up, they may charge purchases to this. We do not accept any credit or debit cards. This also applies to Flex/reimbursement account charge cards.
- **Documentation:** If you have received the injection at a facility other than at ASU Health Services, you will need to provide information from your clinician **documenting the administration of your previous injection.** This needs to include patient's name and birthday plus the date administered, the route and site of injection and the dose of medication. The record should be signed and/or have the administering facility's name address and phone number. This information can be hand delivered, mailed or faxed to us. Our fax number is 828-262-6958. Our address is: ASU Health Services, 614 Howard St., Boone, NC 28608.
- **Appointments:** Depo Provera injections are administered between **8:00 – 11:00 & 1:00 – 3:00 Monday – Friday with the exception that we open at 9:00 on Wednesdays.** We do not schedule appointments for administering this, but will take care of you on a "walk – in" basis. Plan to be in Student Health for an hour, especially the first time you are getting the medication at ASU Health Services. We will try to accommodate you in less time, but know that we are also taking care of many other students and their needs. We **only administer these injections during full service hours.** PLEASE make other plans during breaks. We will be glad to assist with this when asked.
- **Timing of medication:** The standard time frame between injections is **11 – 13 weeks.** If it has been over 13 weeks since your last injection we will obtain a urine pregnancy test in ASU Health Service lab immediately prior to administering your injection. Depending on how late you are for your injection, we may also require you to see one of our clinicians prior to us administering your injection. All of these precautions are for your safety.

DEPO PROVERA PAYMENT OPTIONS

at ASU Student Health Service

Options:

- **Cash**
- **Checks**
- **Student Accounts charge (tuition bill)**
- **ASU Express** Account charge

If your payment of choice is credit or debit, then we suggest you charge any expense to your tuition bill. This bill can be paid off online or at the administration building.

INSURANCE

In an effort to be good stewards of the fees you pay, we at ASU Student Health Service have chosen not to do insurance billing.

But, we also want you to receive the insurance benefits owed to you.

To File insurance:

- Obtain an insurance claim form.
 - We suggest locating this on the web site of your insurance company.
 - Print this
 - Complete form as directed.
- Receive a receipt from the ASU Pharmacy for the medication. This is usually a 1.5 in. x 4 in. paper.
- Send the claim form and a receipt for services to your insurance company as they direct. Any monies owed to you will be sent to you.
- The net cost is usually \$0.00.

You may choose to obtain your medication from any other pharmacy of your choice. That pharmacy will usually file your insurance for you. The net cost is usually \$ 0.00.

Transferring your prescription to another location from ASU Pharmacy

If your prescription has been ordered at ASU Student Health Service Pharmacy and you would like to move the prescription to another location you may do so at any time you choose.

- Contact the pharmacy you would like to obtain the medication from and request that they call the pharmacy where the prescription was originally ordered.
- Contact the pharmacy you wish to receive the medication from and make sure the process has been completed successfully.
- Pick up your Rx and bring it to ASU Student Health Service at the time you are requesting the injection.