



Accessing the Help Center

Medicat’s Help Center is a fully searchable knowledge base and robust self-service resource library to support your product knowledge and success as a Medicat client. In addition, it contains an interactive community forum, as well as support ticket management.

The first time you visit Medicat’s New Help Center: <https://medicat.zendesk.com>, you will be asked to create login credentials.

Sign in to Medicat, LLC

Email

Password

Sign in

[Forgot my password](#)

New to Medicat, LLC? [Sign up](#)

Have you emailed us? [Get a password](#)

If you've communicated with our support staff through email previously, you're already registered. You probably don't have a password yet, though.

If you have recently submitted a support request, you will only need to create a password. If you have not submitted a support request, you'll need to sign up by entering your name and email.

Please set me up with a new password

To reset your password for <https://medicat.zendesk.com>, enter your email address and we'll send you an email with instructions.

Your email

Submit


[Cancel](#)

Sign up to Medicat, LLC

Please fill out this form, and we'll send you a welcome email so you can verify your email address and sign in.

Your full name *

Your email *

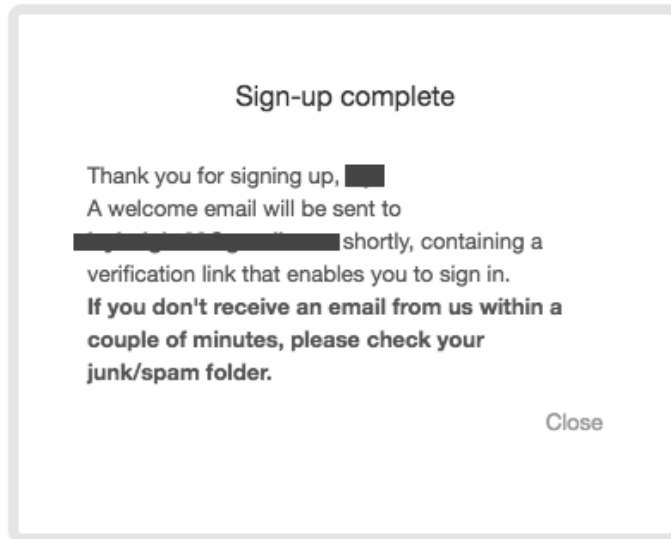
I'm not a robot  [Privacy - Terms](#)

Sign up

[Cancel](#)



After submitting your request, you will receive an email with a link to create your password.



Medicat, LLC

To: [redacted]

Welcome to Medicat, LLC

Welcome to Medicat Support Precreated Account. Please click the link below to create a password and sign-in.

[https://medicat.zendesk.com/verification/email/Z9oShX2/\[redacted\]](https://medicat.zendesk.com/verification/email/Z9oShX2/[redacted])

This email is a service from Medicat, LLC. Delivered by [Zendesk](#)

Click the link, enter a password, and complete your sign up.

A white form box with a light gray border. The title is "Choose your secret password". Below the title is the text "You'll use this password to sign in to Medicat, LLC." There are two input fields: "Your name" and "Your password". Below the "Your password" field are the "Password requirements:" which include: "• must be at least 5 characters" and "• must be different from email address". At the bottom of the form is a blue button labeled "Set password".



When you login, you will arrive at the New Help Center Home page.



From the Home page, click the Get Started category box, which will provide all you need to get the most from this powerful resource. The article “Welcome to Medicat’s Help Center” provides a navigational tour of the Help Center (Get Started > New to Help Center > Welcome to Medicat’s Help Center).

Medicat’s Help Center is designed to provide a self-service support option for our clients. Take time to look around and get oriented. Use the Search bar to find articles in the knowledge base and posts in the Community, browse to learn something new, or ask the Community for input, ideas, and solutions.

Questions? Contact: support@medicat.com with the subject line: Help Center Question.