

## Subscribing to Remote Desktop Feeds

Users must subscribe to the feeds the first time a user accesses Remote Desktop on a computer. After opening Remote Desktop, click “Subscribe”:

The screenshot shows the Remote Desktop application window. The title bar reads "Remote Desktop" and includes standard window controls (minimize, maximize, close) and utility icons (Feedback, Settings, Tile, and a menu icon). The main content area features the heading "Let's get started" followed by explanatory text: "Subscribe to access managed apps and desktops provided by your organization. These resources will be available from this client and the Start Menu. Privacy settings for managed resources have been preset by your organization. [Learn more](#)". Below this text are two buttons: a blue "Subscribe" button and a grey "Subscribe with URL" button. A red arrow points directly to the "Subscribe" button. At the bottom of the image, the Windows taskbar is visible, showing the search bar, taskbar icons, system tray, and the date/time (8:39 AM, 9/20/2022).

Next, enter your AppState email address:

### Let's get started

Subscribe to access managed apps and desktops provided by your organization.  
Privacy settings for managed resources have been preset by your organization.

[Subscribe](#) [Subscribe with URL](#)

  
**Sign in**

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 Sign-in options

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# Complete the DUO Prompt:

Remote Desktop

Feedback Settings Tile

## Let's get started

Subscribe to access managed apps and desktops provided by your organization. Privacy settings for managed resources have been preset by your organization.

Subscribe    Subscribe with URL



[What is this?](#) [Add a new device](#) [My Settings & Devices](#) [Need help?](#)

Device: Android (XXX-XXX-6631)

Choose an authentication method

Duo Push Used automatically Send Me a Push

Call Me Call Me

Passcode Enter a Passcode

Secured by Duo  Remember me for 14 days

Pushed a login request to your device... Cancel

It may take a few minutes for Remote Desktops Feeds to download. Once they do select and open, the Campus Desktop feed under Health Services.

Remote Desktop

Feedback Settings Tile

Appalachian State University

Computer Lab Faculty & Staff

Health Services

Campus Desktop

Type here to search

61°F 8:42 AM 9/20/2022

Enter you AppState password again:

Remote Desktop

Feedback Settings Tile

Appalachian State University

Computer Lab Faculty & Staff

Health Services

Campus Desktop

Windows Security

### Enter your credentials

These credentials will be used to connect to Health Services.

gougefww@appstate.edu

Remember me

[More choices](#)

OK Cancel

You should be at the Remote Desktop Screen.

The image shows a Windows desktop environment with a desktop background of a misty mountain landscape. On the left side, there is a taskbar with the Start button, a search bar containing the text "Type here to search", and several system tray icons including a mail icon, volume, network, and a clock showing 8:44 AM on 9/20/2022. The desktop contains several icons: "This PC", "Recycle Bin", "Google Chrome", "Log Off", "uStor", and "Frankie - Chrome". A large advertisement for DUO Mobile Push is displayed in the center, featuring a woman holding a smartphone. The ad text reads: "Make the Move to DUO Mobile Push", "Stop waiting for phone calls and entering codes. Experience the speed and convenience of the DUO Mobile Push today!", and "duo.appstate.edu". To the right of the advertisement, the Appalachian State University logo and name are displayed: "Appalachian STATE UNIVERSITY BOONE, NORTH CAROLINA". Below the university name, there is a warning message: "Save files to this device at your own risk. We recommend saving files to your own media or Google Drive. Please logout when you are finished." and a technical support link: "For technical help, please visit support.appstate.edu".